

2158 188


KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna.
Telephone No. (049) 545-7166 to 69
Fax No. (049) 545-6302

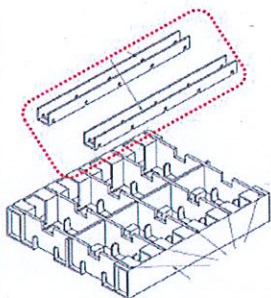
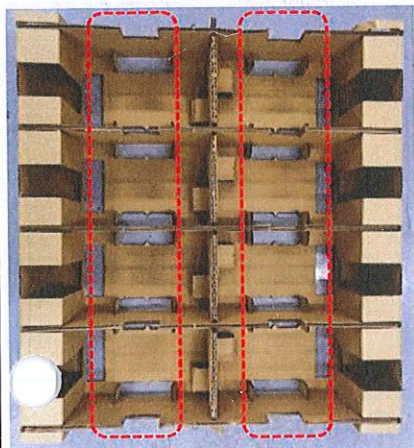
INVESTIGATION REPORT FORM (IRF)
☐ Inhouse Detection

☒ Customer Claim

Control No.: 395

Date Issued: 21 03 08

Customer	SANYO DENKI	Attention To	Mr. Gerald De Guzman / Mr. Rexel Almario
Item Code	01113814-01	Department	PRD / QA
Item Description	PARTITION	Date of Detection	21 03 05
Job Order Number	JO-21-L-00024-2	Section Detected	CUSTOMER - SDP

ILLUSTRATION OF THE PROBLEM


Major	Minor	
Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage
200	2	10.00% 05%
Nature of Defect:		
MISSING PARTITION		
Requirement:		
W/ Partition 3		
Actual:		
No Partition-3 - 01117270-01		

NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN	CONTENT
☒ First ☐ Recurrence No.: _____ Date: _____	☐ Hold ☐ Special Acceptance ☒ For Rework ☐ Reject / Disposal	☐ Slotter ☐ EQOS ☐ Diecut ☐ Detaching ☐ Gluing ☐ Vertical ☒ Others: <u>PARTITION ASSY</u>	☐ Material ☐ Dimension ☐ Appearance ☒ Process / Method
Issued by	Checked by	Approved by	Received by (Receiving Section)
 Adrian Vergara QA-IE Staff	 Ms. Ndemi Cepeda QA Supervisor	 Mr. Rexel Almario QA Asst. Manager	 Mr. Gerald De Guzman / Mr. Rexel Almario Head/ Supervisor

I. INVESTIGATION / ANALYSIS
DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)

INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)

System / Training	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:
Design / Toolings	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:
Process / Material	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:

Note: Customer Complaint of SDP is not valid

**KANEPACKAGE PHILIPPINE INC.**

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
Telephone No. (049) 545-7166 to 69
Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)**FINAL CONCLUSION****OCCURRENCE ROOTCAUSE**

WITH INSTRUCTION ON DRAWING TO
DELIVERED IN BUNDLED THE PARTITION-3
SEPERATELY

OUTFLOW ROOTCAUSE

FOLLOW THE DRAWING
INSTRUCTION

IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)**CORRECTIVE ACTION:** (Actions to be done to ensure that the problem will not happen again)**A. Sorting Result**

	Location	Total Stock	NG	Total Good
RM				
WIP				
FG				

Actions to be done to eliminate recurrence**Who / When**

System

N/A

B. Orientation

Date		Time	
Title			
Issues			

Design /
Tools

N/A

C. Reworking

Rework Quantity	
Total Good	
Rework Percentage (Good)	

Process

N/A

II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)

Date Conducted: _____ PIC: _____

Identified Rootcause

Recommendation

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)

	Checked by	Date	Implemented?	Remarks
1st Verification of Action			[] Yes [] No	
2nd Verification of Action			[] Yes [] No	
3rd Verification of Action			[] Yes [] No	
Effectiveness of Action			[] Yes [] No	

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE

Status:	Remarks:	Approved by:	Process Owner Acknowledgment: (Receiving Section)	
☒ Closed			QA Supervisor	QA Asst. Manager
☐ Still Open				
☐ Re-Issue IRF				

DATE AND
SIGNATURE

CLOSED
210414

JOB ORDER

SO #: TO-21-IPD-00024

Customer : SANYO DENKI PHILS INC

JOB ORDER:

ITEM CODE: **01113814-01**



JO-21-IPD-00024-2

Item Description : PARTITION ASSY

QTY: 400	DELIVERY DATE: 2021-02-03	CREATED BY: De guzman, Jhoana Mantos	DATE RELEASED: 2021-01-28
-----------------	------------------------------	---	------------------------------

Raw Material Code: MOTHER Qty To Be Used: 0 Over Run: Cut Size: Actual Issued: DR#: SUPPLIER:

Tooling Reference # Control/Batch #: RM Issued By:

PROCESS / MACHINE	DATE	TIME		GOOD QTY	TRIAL RUN		REJECTED QTY		INCHARGE
		START	FINISH		G	R	INHOUSE	SUPPLIER	
1. SLITTER BIG Partition Assembly	1/30	11:47 am		210 190	G	R			EDZ JOHANNA CRISTAL PHILS, NCH Glory Lansen
2. SLITTER SMALL Lot Numbering	01/30			400	G	R			KIM/
3. DIECUT S1400 Vorecoming					G	R			
4. DETACH QA Packing	01/31 02/01	160 240			G	R			Josh Josh
5. Partition Assembly					G	R			
6.									
7.									

PRODUCTION OUT
BY: Antone
DATE: 2/1

REJECTION HISTORY

REMARKS: DATE: 2/1
Janine FG400
210201
8:39 pm

SANYO DENKI PHILS. INC.

Item Code 01113814-01	QUANTITY 20 sets
Item Description PARTITION	Supplier's QC PASSED INSPECTION RoHS OK QA-CG636
Ref. No. 00024-2	

PACKAGE PHILIPPINES INC.

*** UNCONTROLLED COPY FOR REFERENCE ***

ASSEMBLY DRAWING

COMPONENTS:

PARTITION_1

BLANK SIZE: 924 X 450
SHEET SIZE: 954 X 480 (1 OUT)
MATERIAL : C FLUTE (TX200/CM125/TX200)
1 PC./SET

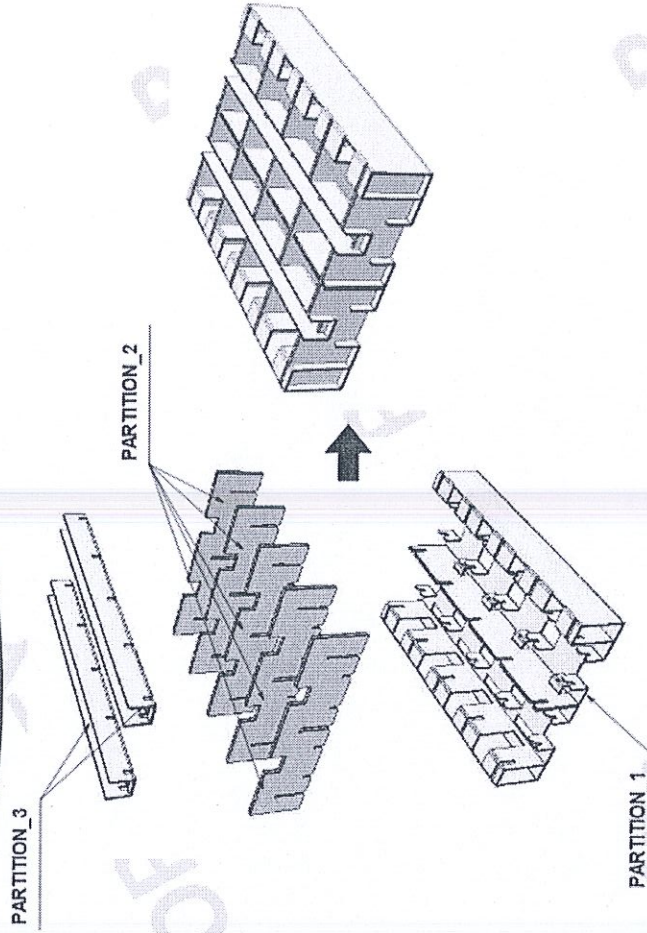
PARTITION_2

BLANK SIZE: 372 X 78
SHEET SIZE: 790 X 475 (EXACT SHEET) 10 OUTS
MATERIAL : C8 FLUTE (TX200/CM125X3/TX200)
5 PCS./SET

PARTITION_3

BLANK SIZE: 450 X 90
SHEET SIZE: 475 X 650 (7 OUTS)
MATERIAL : C FLUTE (TX200/CM125/TX200)
2 PCS./SET

NOTE:

PARTITION_3 SHALL BE DELIVERED & BUNDLED
SEPARATELY

2 X 40 X 28 FAN

CUSTOMER : SANYO DENKI

ITEM DESCRIPTION/PART CODE: 01113814-01

CUSTOMER'S SUPPLIED REFERENCE NO:

01113814-01
PARTITION_ASSY

REV A

ITEM KEY:

SDP-1318-01AC-01

1/4

PAGE

KANEPACKAGE PHIL. INC.

4000 E. 120th St., Suite 100, Overland Park, KS 66211

REV A

CHANGED DIMENSION
DETAILS IN PARTITION 3

REASON

01

DATE

N. SORIANO

REQUESTED

REV 3

REASON

1

PAGE

01

DATE

20/11/18

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE

01

DATE